

WSGC IT STRATEGIC PLAN 2025-27

“To protect the public by keeping gambling legal and honest.”

VISION

Empower the agency to fulfill its mission through secure, innovative, and agile technology services that drive operational excellence, foster collaboration, and deliver measurable business value.

INFORMATION TECHNOLOGY MISSION

Enhance the agency’s mission by utilizing technology resources efficiently and appropriately

AGENCY VALUES

INTEGRITY

PROFESSIONALISM

RESPECT

DIVERSITY



AREAS OF FOCUS

CONNECT AND COMMUNICATE

Establish a seamless digital collaboration and communication ecosystem that strengthens engagement with stakeholders, partners, and the public.

SUSTAIN AND MEASURE

Develop and maintain a resilient, scalable IT infrastructure that ensures operational stability and continuous improvement aligned with agency priorities.

SECURE AND PROTECT

Implement robust cybersecurity frameworks and practices to defend agency data and systems against evolving threats.

AUTOMATE AND CONSULT

Collaborate with agency teams to identify and implement automation solutions that address operational challenges and deliver measurable impact.

MODERNIZE AND INNOVATE

Advance the agency’s digital transformation by completing current modernization initiatives and planning for future innovation.

TRAIN AND INVEST

Cultivate a diverse, digitally skilled workforce capable of driving and sustaining the agency’s transformation.