

WAC 230-15-261 Defining "Surveillance system." For the purposes of this chapter, a "surveillance system" means a system containing video cameras, monitors, digital recording equipment, servers, switches, and/or ancillary equipment.

WAC 230-15-262 Defining "closed circuit television" (CCTV). For the purposes of this chapter, "closed circuit television" (CCTV) means a surveillance system that uses wired surveillance cameras connected to equipment secured in a surveillance room for monitoring and recording purposes and which video signals are not publicly distributed or accessible.

WAC 230-15-263 Defining "surveillance room." For the purposes of this chapter, a "surveillance room" means a secure location(s) on the premises of a licensed card room that houses a portion of the surveillance system including monitors, digital recording equipment, servers, switches, and/or ancillary equipment.

CENTRALIZED SURVEILLANCE REQUIREMENTS

WAC 230-15-800 Defining "centralized surveillance monitoring location." For the purposes of this chapter, a "centralized surveillance monitoring location" means a secure room at a licensed house-banked card room with remote access to surveillance systems of

multiple licensed card rooms owned and controlled by the same parent company. Access to surveillance systems includes, but not limited to, the viewing of video data signals from cameras.

WAC 230-15-805 Approving centralized surveillance monitoring

locations House-banked card game licensees must receive written approval from us before utilizing or operating a centralized surveillance monitoring location. The following conditions must be met:

(1) Before a house-banked or Class F card room is allowed to be monitored by a centralized surveillance monitoring location, they must submit internal controls to us in the format we require; and

(2) The house-banked card room that houses the centralized surveillance monitoring location must submit internal controls to us in the format we require; and

(3) The centralized surveillance monitoring location must pass a preoperational inspection.

WAC 230-15-810 Closed circuit television surveillance systems

required Any house-banked or Class F card room being monitored by a centralized surveillance monitoring location must have a closed circuit television (CCTV) system on their premises and adhere to all applicable rules.

WAC 230-15-815 Centralized surveillance monitoring location

requirements Centralized surveillance monitoring locations must:

(1) Be located on the licensed premises of a house-banked card room; and

(2) Have at least one "monitoring station" for each surveillance department employee working in the room. A "monitoring station" is a designated area for one surveillance department employee to work at which includes at least:

(a) A computer connected to one or more monitored card rooms that is capable of pulling up all cameras of a monitored card room and reviewing playback of recorded video to include forward, reverse, slow motion, and frame-by frame; and

(b) A controller to utilize pan tilt zoom (i.e. PTZ) cameras. The centralized surveillance monitoring location may have PTZ override capabilities over the monitored card room's surveillance room; and

(c) Video monitors to view surveillance cameras and ability to listen to required audio; and

(d) Dedicated method of communication (e.g. phone) to communicate between monitored card rooms and centralized surveillance monitoring location; and

(3) Have a sufficient number of video monitors at each monitoring station to simultaneously view multiple gambling tables, the cashier's cage, and count room activities; and

(4) Have an alarm device that signals centralized surveillance monitoring location employees when any count room door of a monitored card room is opened; and

(5) Have an alarm device that signals centralized surveillance monitoring location employees when the cage cashier manually triggers a silent alarm in the cage of a monitored card room; and

(6) Have an alarm device that signals centralized surveillance monitoring location employees when any surveillance room door of a monitored card room is opened; and

(7) Have a failure notification system for each monitored card room that provides immediate notification for any digital recording equipment system failure.

WAC 230-15-820 Staffing requirements for centralized surveillance monitoring locations. The licensee who houses the centralized surveillance monitoring location must ensure that at least two surveillance department employees are present in the room and monitoring activities whenever one or more monitored card rooms are

conducting gambling and during the count process. In addition, the licensee must:

(1) Control access to the room so that only licensed surveillance department employees use the room. Approved supervisory or management personnel may also enter the room to review activities, but only if they are licensed at each house-banked card room the centralized surveillance monitoring location monitors; and

(2) Have at least one surveillance department employee for every 15 house-banked gambling tables open for play with at least one dedicated surveillance department employee to observe the transporting of drop boxes of a house-banked card room or when the count takes place. For example, if there are seven house-banked card rooms being monitored with 45 house-banked gambling tables open for play then three surveillance department employees would be required. However, if there were also four soft counts taking place at the same time, at least four surveillance department employees would be required in the room.

WAC 230-15-825 Additional requirements of licensees that house a centralized surveillance monitoring location. Licensed locations that house a centralized surveillance monitoring location must ensure that:

(1) Surveillance department employees are licensed at each card room monitored by the centralized surveillance monitoring location; and

(2) A sign-in log, in the format we require, is maintained to document anyone entering or leaving the room; and

(3) Surveillance department employees keep a log of all surveillance activities, in the format we require, for each card room monitored by the centralized surveillance monitoring location; and

(4) Breaks for surveillance department employees are limited to thirty minutes or less per shift; and

(5) Any time a winning wager, a jackpot, or bonus pay out greater than three thousand dollars is won, surveillance department employees use pan-tilt-zoom (PTZ) cameras to verify:

- (a) Winning hands; and
- (b) Amounts of the wager; and
- (c) Amounts of the pay out; and
- (d) Players who won the prize.

WAC 230-15-830 Centralized surveillance monitoring location

disruptions. In the event that the centralized surveillance monitoring location is unable to view any camera that covers required gambling areas at a monitored card room, the following conditions must be met:

(1) Immediately notify supervisory personnel at the monitored card room; and

(2) The monitored house banked card room must shut down gambling operations in specific areas of the card room not covered by a required camera until the camera feed is restored. Alternatively, if the onsite surveillance room is capable of viewing the required camera, they may operate in the specific area once a licensed employee, as approved in the internal controls, staffs the surveillance room. For example, if a gambling table is not covered by a surveillance camera, the monitored card room must shut down the gambling table but may continue to operate other gambling tables at the card room where the surveillance system is operational; and

(3) The centralized surveillance monitoring location must document the disruptions in a malfunction log in the format we require; and

(4) Report the issue to us within twenty-four hours.

WAC 230-15-835 Surveillance room requirements for monitored card rooms. House-banked and Class F card room licensees that utilize a centralized surveillance monitoring location must:

(1) Have a surveillance camera installed in the surveillance room(s) that views the surveillance equipment to include the digital

recording equipment, computers, and monitors. The centralized surveillance monitoring location must have remote access to the camera viewing the onsite surveillance room(s) ; and

(2) Grant us access to the surveillance room within thirty minutes. A licensed authorized card room employee, as approved in the internal controls, who is knowledgeable in the operation of the surveillance system must be available to assist us.

WAC 230-15-840 Security for centralized surveillance monitoring locations access of closed circuit television surveillance systems.

Centralized surveillance monitoring locations may remotely access live or recorded surveillance footage from licensed card rooms under the following conditions:

(1) Remote viewing requires a dedicated and secure communication protocol or application utilizing encryption. Any communication must be secured from intrusion, interference, and eavesdropping; and

(2) Ensure security for all communications and data to prevent unauthorized access. These security measures should include, but are not limited to, current encryption standards for critical information, isolation from public networks, and use of firewalls; and

(3) Laptops or computers used for remote viewing must meet the following requirements:

(a) Be dedicated to the closed circuit television surveillance systems being monitored; and

(b) Have a mechanism to detect and prevent installation of spyware, key loggers, hacking tools, or other malicious software; and

(c) Have regularly updated antivirus software protection; and

(d) Employ active firewall software; and

(e) Have hardened operating system; and

(f) Have security vulnerability patching; and

(4) Ensure that access protocols are embedded in the system software that prohibit users from rewriting over storage discs, changing system configurations, or otherwise making changes such as to cause the integrity of the system or the historical data to be called into question; and

(5) Prior to offering centralized surveillance and ~~annually~~ every license year thereafter, the licensee must have an independent technical expert, ~~and who is a~~ licensed service supplier, perform a system integrity and security assessment of the surveillance system. The scope of the security assessment must include vulnerability and penetration testing. The independent technical expert's report will be submitted to us within 30 days of the report's completion and must

include (a) the scope of the review, (b) name and company affiliation of the individuals who conducted the assessment, (c) date of assessment, (d) findings, (e) recommended corrective action, if applicable, and (f) the licensee's response to the findings and recommended corrective action if applicable; and

(6) Report any system security breach to us within twenty-four hours.

WAC 230-15-845 Remote viewing of monitored card rooms

surveillance video. Centralized surveillance monitoring locations must be able to remotely access all surveillance camera views and required saved video files from licensed card rooms they monitor. The following video monitoring conditions must be met:

(1) There must be adequate bandwidth capacity and transmission speed to ensure all monitored cameras have minimal live view latency (less than a one second delay); and

(2) Each camera view or saved video file called up for remote viewing at a centralized monitoring location must have:

(a) Sufficient bandwidth speeds to show fluid motion equivalent to 25 FPS or better.

(b) Sufficient clarity to clearly distinguish the value of currency, coins, gaming chips, playing cards, and outcome of the game; and

(3) Each camera view and required saved video files at a monitored card room must be capable of having its video picture displayed on all video monitors at a centralized surveillance monitoring location.

~~WAC 230-15-850 Centralized surveillance sunset clause. The Commission may amend, approve, or repeal existing rules related to centralized surveillance to include WAC 230-15-800 through WAC 230-15-845. If the Commissioners do not approve the rules previously noted by December 31, 2026, all the applicable rules will be repealed and centralized surveillance monitoring locations will no longer be authorized.~~