

NEW RULES

WAC 230-15-261

Defining “surveillance system.”

For the purposes of this chapter, a “surveillance system” means a system containing video cameras, monitors, digital recording equipment, servers, switches, and/or ancillary equipment.

WAC 230-15-262

Defining “closed circuit television” (CCTV).

For the purposes of this chapter, “closed circuit television” (CCTV) means a surveillance system that uses wired surveillance cameras connected to equipment secured in a surveillance room for monitoring and recording purposes and which video signals are not publicly distributed or accessible.

WAC 230-15-263

Defining “surveillance room.”

For the purposes of this chapter, a “surveillance room” means a secure location(s) on the premises of a licensed card room that houses a portion of the surveillance system including monitors, digital recording equipment, servers, switches, and/or ancillary equipment.

CENTRALIZED SURVEILLANCE REQUIREMENTS

WAC 230-15-XX1

Defining “centralized surveillance monitoring location.”

For the purposes of this chapter, a “centralized surveillance monitoring location” means a secure room at a licensed house-banked card room with remote access to surveillance systems of multiple licensed card rooms owned and controlled by the same parent company. Access to surveillance systems includes, but not limited to, the viewing of video data signals from cameras.

WAC 230-15-XX2

Approving centralized surveillance monitoring locations.

House-banked card game licensees must receive written approval from us before utilizing or operating a centralized surveillance monitoring location. The following conditions must be met:

- (1) Before a house-banked or Class F card room is allowed to be monitored by a centralized surveillance monitoring location, they must submit internal controls to us in the format we require; and
- (2) The house-banked card room that houses the centralized surveillance monitoring location must submit internal controls to us in the format we require; and
- (3) The centralized surveillance monitoring location must pass a preoperational inspection.

WAC 230-15-XX3

Closed circuit television surveillance systems required.

Any house-banked or Class F card room being monitored by a centralized surveillance monitoring location must have a closed circuit television (CCTV) system on their premises and adhere to all applicable rules.

WAC 230-15-XX4

Centralized surveillance monitoring location requirements.

Centralized surveillance monitoring locations must:

- (1) Be located on the licensed premises of a house-banked card room; and
- (2) Have at least one “monitoring station” for each surveillance department employee working in the room. A “monitoring station” is a designated area for one surveillance department employee to work at which includes at least:
 - (a) A computer connected to one or more monitored card rooms that is capable of pulling up all cameras of a monitored card room and reviewing playback of recorded video to include forward, reverse, slow motion, and frame-by frame; and
 - (b) A controller to utilize pan tilt zoom (i.e. PTZ) cameras. The centralized surveillance monitoring location may have PTZ override capabilities over the monitored card room’s surveillance room; and
 - (c) Video monitors to view surveillance cameras and ability to listen to required audio; and
 - (d) Dedicated method of communication (e.g. phone) to communicate between monitored card rooms and centralized surveillance monitoring location; and
- (3) Have a sufficient number of video monitors at each monitoring station to simultaneously view multiple gambling tables, the cashier’s cage, and count room activities; and
- (4) Have an alarm device that signals centralized surveillance monitoring location employees when any count room door of a monitored card room is opened; and
- (5) Have an alarm device that signals centralized surveillance monitoring location employees when the cage cashier manually triggers a silent alarm in the cage of a monitored card room; and
- (6) Have an alarm device that signals centralized surveillance monitoring location employees when any surveillance room door of a monitored card room is opened; and
- (7) Have a failure notification system for each monitored card room that provides immediate notification for any digital recording equipment system failure.

WAC 230-15-XX5

Staffing requirements for centralized surveillance monitoring locations.

The licensee who houses the centralized surveillance monitoring location must ensure that at least two surveillance department employees are present in the room and monitoring activities whenever one or more monitored card rooms are conducting gambling and during the count process. In addition, the licensee must:

(1) Control access to the room so that only licensed surveillance department employees use the room. Approved supervisory or management personnel may also enter the room to review activities, but only if they are licensed at each house-banked card room the centralized surveillance monitoring location monitors; and

(2) Have at least one surveillance department employee for every 15 house-banked gambling tables open for play with at least one dedicated surveillance department employee to observe the transporting of drop boxes of a house-banked card room or when the count takes place. For example, if there are seven house-banked card rooms being monitored with 45 house-banked gambling tables open for play then three surveillance department employees would be required. However, if there were also four soft counts taking place at the same time, at least four surveillance department employees would be required in the room.

WAC 230-15-XX6

Additional requirements of licensees that house a centralized surveillance monitoring location.

Licensed locations that house a centralized surveillance monitoring location must ensure that:

(1) Surveillance department employees are licensed at each card room monitored by the centralized surveillance monitoring location; and

(2) A sign-in log, in the format we require, is maintained to document anyone entering or leaving the room; and

(3) Surveillance department employees keep a log of all surveillance activities, in the format we require, for each card room monitored by the centralized surveillance monitoring location; and

(4) Breaks for surveillance department employees are limited to thirty minutes or less per shift; and

(5) Any time a winning wager, a jackpot, or bonus pay out greater than three thousand dollars is won, surveillance department employees use pan-tilt-zoom (PTZ) cameras to verify:

(a) Winning hands; and

(b) Amounts of the wager; and

(c) Amounts of the pay out; and

(d) Players who won the prize.

WAC 230-15-X07

Centralized surveillance monitoring location disruptions.

In the event that the centralized surveillance monitoring location is unable to view any camera that covers required gambling areas at a monitored card room, the following conditions must be met:

(1) Immediately notify supervisory personnel at the monitored card room; and

(2) The monitored house banked card room must shut down gambling operations in specific areas of the card room not covered by a required camera until the camera feed is restored.

Alternatively, if the onsite surveillance room is capable of viewing the required camera, they may operate in the specific area once a licensed employee, as approved in the internal controls,

staffs the surveillance room. For example, if a gambling table is not covered by a surveillance camera, the monitored card room must shut down the gambling table but may continue to operate other gambling tables at the card room where the surveillance system is operational; and
(3) The centralized surveillance monitoring location must document the disruptions in a malfunction log in the format we require; and
(i) Report the issue to us within twenty-four hours.

WAC 230-15-X08

Surveillance room requirements for monitored card rooms.

House-banked and Class F card room licensees that utilize a centralized surveillance monitoring location must:

- (1) Have a surveillance camera installed in the surveillance room(s) that views the surveillance equipment to include the digital recording equipment, computers, and monitors. The centralized surveillance monitoring location must have remote access to the camera viewing the onsite surveillance room(s); and
- (2) Grant us access to the surveillance room within thirty minutes. A licensed authorized card room employee, as approved in the internal controls, who is knowledgeable in the operation of the surveillance system must be available to assist us.

WAC 230-15-X09

Security for centralized surveillance monitoring locations access of closed circuit television surveillance systems.

Centralized surveillance monitoring locations may remotely access live or recorded surveillance footage from licensed card rooms under the following conditions:

- (1) Remote viewing requires a dedicated and secure communication protocol or application utilizing encryption. Any communication must be secured from intrusion, interference, and eavesdropping; and
- (2) Ensure security for all communications and data to prevent unauthorized access. These security measures should include, but are not limited to, current encryption standards for critical information, isolation from public networks, and use of firewalls; and
- (3) Laptops or computers used for remote viewing must meet the following requirements:
 - (a) Be dedicated to the closed circuit television surveillance systems being monitored; and
 - (b) Have a mechanism to detect and prevent installation of spyware, key loggers, hacking tools, or other malicious software; and
 - (c) Have regularly updated antivirus software protection; and
 - (d) Employ active firewall software; and
 - (e) Have hardened operating system; and
 - (f) Have security vulnerability patching; and
- (4) Ensure that access protocols are embedded in the system software that prohibit users from rewriting over storage discs, changing system configurations, or otherwise making changes such as to cause the integrity of the system or the historical data to be called into question; and

- (5) Prior to offering centralized surveillance and annually thereafter, the licensee must have an independent technical expert and licensed service supplier perform a system integrity and security assessment of the surveillance system. The scope of the security assessment must include vulnerability and penetration testing. The independent technical expert's report will be submitted to us and must include (a) the scope of the review, (b) name and company affiliation of the individuals who conducted the assessment, (c) date of assessment, (d) findings, (e) recommended corrective action, if applicable, and (f) the licensee's response to the findings and recommended corrective action if applicable; and
- (6) Report any system security breach to us within twenty-four hours.

WAC 230-15-X10

Remote viewing of monitored card rooms surveillance video.

Centralized surveillance monitoring locations must be able to remotely access all surveillance camera views and required saved video files from licensed card rooms they monitor. The following video monitoring conditions must be met:

- (1) There must be adequate bandwidth capacity and transmission speed to ensure all monitored cameras have minimal live view latency (less than a one second delay); and
- (2) Each camera view or saved video file called up for remote viewing at a centralized monitoring location must have:
 - (a) Sufficient bandwidth speeds to show fluid motion equivalent to 25 FPS or better.
 - (b) Sufficient clarity to clearly distinguish the value of currency, coins, gaming chips, playing cards, and outcome of the game; and
- (3) Each camera view and required saved video files at a monitored card room must be capable of having its video picture displayed on all video monitors at a centralized surveillance monitoring location.

WAC 230-15-X11

Centralized surveillance sunset clause.

The Commission may amend, approve, or repeal existing rules related to centralized surveillance to include WAC 230-15-XXX through WAC 230-15-XXX. If the Commissioners do not approve the rules previously noted by XX/XX/XXXX, all the applicable rules will be repealed and centralized surveillance monitoring locations will no longer be authorized.

AMENDED RULES

WAC 230-03-210

Applying for a gambling service supplier license.

- (1) You must apply for a gambling service supplier license if you perform any of the following gambling-related services for compensation:
 - (a) Consulting or advisory services regarding gambling activities; or
 - (b) Gambling management services; or

(c) Financing for more than one licensee for purchases or leases of gambling equipment or financing for providing infrastructure or facilities, or equipment that supports gambling operations:

(i) Once you have financed more than one licensee, you must be a licensed gambling service supplier until all loans with licensees or previous licensees are paid; or

(ii) Once you have been a licensed gambling service supplier, you must be licensed as a gambling service supplier again before financing purchases or leases for any licensee; or

(d) Acting as a lending agent, or loan servicer, or placement agent; or

(e) Providing the assembly of components for gambling equipment under a contract with a licensed manufacturer or entering into an ongoing financial arrangement for gambling related software with a licensed manufacturer; or

(f) Installing, integrating, maintaining, or servicing digital surveillance systems that allow direct access to the operating system; or

(g) Training individuals to conduct authorized gambling activities; or

(h) Providing any other service or activity where influence may be exerted over any gambling activity licensed by the commission; or

(i) Performing the testing and certification of tribal lottery systems and sports wagering systems in meeting requirements specified in tribal-state compact; or

(j) Performing the testing and certification of gambling equipment as required by Title 230 WAC; or

(k) Performing the system integrity and security assessment of a surveillance system used by a centralized surveillance monitoring location; or

(l) Providing nonmanagement-related recordkeeping or storage services for punch board and pull-tab operators, when the combined total gross billings from such services exceed \$30,000 during any permit period or license year.

(2) You do not need a gambling service supplier license if you are:

(a) A bank, mutual savings bank, or credit union regulated by the department of financial institutions or any federally regulated commercial lending institution; or

(b) A university or college regulated by the Washington state board of community and technical colleges and the higher education coordinating board that trains individuals to conduct authorized gambling activities; or

(c) An attorney, accountant, or governmental affairs consultant whose primary business is providing professional services that are unrelated to the management or operation of gambling activities; or

(d) A person who only provides nonmanagement-related recordkeeping or storage services for punch board and pull-tab operators, when the combined total gross billings from such services do not exceed \$30,000 during any permit period; or

(e) A person who provides names, images, artwork or associated copyrights, or trademarks, or patent use, or other features that do not affect the results or outcome of the game, for use in gambling equipment; or

(f) Regulated lending institutions; or

(g) A licensed distributor who provides any of the following services for compensation:

(i) Training to licensed and potential punch board/pull-tab operators; or

(ii) Providing assistance to gambling license applicants or licensees seeking gambling license renewal.

WAC 230-15-320

Surveillance room requirements for house-banked card game licensees.

House-banked card game licensees must maintain one or more surveillance rooms. They must:

(1) Control access to the surveillance room so that only surveillance department employees use the room. Owners or their approved supervisory or management personnel may also enter the surveillance room to monitor activities. Licensees may allow authorized personnel to escort any other person into the surveillance room for educational, investigative, or maintenance purposes; and

(2) Ensure that surveillance room entrances are not easily observed from the gambling floor; and

(3) Ensure that a surveillance department employee is present in the room and monitoring activities using the equipment any time the card room is conducting gambling and during the count process. However, subject to subsection (4) of this section, licensees may operate the surveillance room without staff only in the following limited circumstances:

(a) For routine breaks that are less than thirty minutes per shift; or

(b) When only nonhouse-banked card games are operated with wager limits of forty dollars or less and such limits are documented in their internal controls; or

(c) When the house-banked card room is being monitored by an approved centralized surveillance monitoring location.

(4) Ensure that any time a winning wager, a jackpot, or bonus pay out greater than three thousand dollars is won, they use pan-tilt-zoom (PTZ) cameras to verify:

(a) Winning hands; and

(b) Amounts of the wager; and

(c) Amounts of the pay out; and

(d) Players who won the prize.

WAC 230-15-267

Remote access of closed circuit television surveillance systems.

House-banked and Class F card game licensees must strictly control digital closed circuit television (CCTV) systems. Licensees may allow remote access to the CCTV system under the following conditions:

(1) Licensed gambling service suppliers that install and maintain closed circuit television (CCTV) surveillance systems may remotely access digital CCTV systems for maintenance or repair under the following provisions:

(a) The card room licensee must notify us before the remote access occurs; and

(b) The card room licensee must document any remote access in their surveillance log; and

(c) Remote access will only be enabled for the duration of the maintenance or repair and the connection terminated immediately after; and

(2) Centralized surveillance monitoring locations approved in the internal controls may access the digital CCTV system.

WAC 230-05-112

Defining "gross gambling receipts."

(1) "Gross gambling receipts" means the amount due to any operator of an authorized activity as described in subsection (5) of this section.

(2) The amounts must be stated in U.S. currency.

(3) The value must be before any deductions for prizes or other expenses, such as over/short.

(4) "Gross gambling receipts" does not include fees from players to enter player-supported jackpots. However, any portion of wagers deducted for any purpose other than increasing current prizes or repayment of amounts used to seed prizes are "gross gambling receipts."

(5) Gross gambling receipts for authorized activities:

Activity:	Gross gambling receipts include amounts due to any operator for:
(a) Punch board and pull-tab	Purchasing chances to play.
(b) Raffles and enhanced raffles	Purchasing chances to enter.
(c) Electronic raffles	Purchasing chances to enter.
(d) Bingo	Fees or purchase of cards to participate.
(e) Amusement games	Amounts paid to play amusement games.
(f) Card games	<ul style="list-style-type: none">• "Net win" from house-banked card games;• Tournament entry fees;• Administrative fees from player-supported jackpots;

	<ul style="list-style-type: none"> • Fees to participate in nonhouse-banked card games.
<p>(g) Manufacturers and distributors</p>	<p>(i) Fees from sales, rentals, leases, royalties, and service fees collected for the following gambling equipment in Washington to include, but not limited to:</p> <ul style="list-style-type: none"> • Bingo paper or bingo cards; • Punch boards and pull-tabs; • Devices for dispensing pull-tabs; • Electronic raffle systems; • Electronic devices for conducting, facilitating or accounting for the results of gambling activities; • Cards; • Dice; • Gambling chips; • Cash exchange terminals; • Progressive meters; • Gambling software; • License agreements; • Card shuffling devices; • Graphical game layouts for table games; • Ace finders or no-peek devices; • Roulette wheels; • Keno equipment; • Tables manufactured exclusively for gambling purposes; • Bet totalizers; • Electronic devices for reading or displaying outcomes of gambling activities; • Tribal lottery systems and components thereof. <p>(ii) Fees from the service, repair, and modification of gambling equipment in Washington to include, but not limited to:</p>

	<ul style="list-style-type: none"> • Charges for labor and parts for repairing gambling equipment; • Service fees related to gambling operations; • Training or set-up fees; • Maintenance contract fees related to gambling equipment and operations.
<p>(h) Gambling service suppliers</p>	<p>Fees from gambling-related services provided in or to be used in Washington to include, but not limited to:</p> <ul style="list-style-type: none"> • Consulting, advisory or management services related to gambling; • Interest from financing the purchase or lease of gambling equipment, infrastructure or facilities or equipment that supports gambling operations; • Acting as a lending agent, loan services or placement agent; • Assembly of components for gambling equipment to be used under a contract with a licensed manufacturer; • Ongoing financial arrangements for gambling related software with a licensed manufacturer; • Installing, integrating, maintaining, or servicing digital surveillance systems that allow direct access to the operating system; • Training individuals to conduct authorized gambling activities; • Performing testing and certification of tribal lottery systems in meeting requirements specified in the tribal-state compacts; • Performing system integrity and security assessments of a surveillance system used by a

	<p>centralized surveillance monitoring location;</p> <ul style="list-style-type: none"> • Providing nonmanagement related recordkeeping or storage services for punch board and pull-tab operators; • Ownership of proprietary games or equipment.
(i) Punch board/pull-tab service businesses	Providing nonmanagement related recordkeeping or storage services for punch board and pull-tab operators.
(j) Fund-raising event distributors	Fees from contracts to organize and conduct recreational gaming activities.
(k) Fund-raising events and agricultural fairs	Fees received from the operation of bingo, amusement games, raffles, lotteries, contests of chance, and/or net win from table games operated at a fund-raising event.
(l) Major sports wagering vendor	Fees or revenues received from providing sports wagering goods and services, including management, consulting, sales, rentals, leases, and royalties, for any sports wagering activities in Washington.
(m) Mid-level sports wagering vendor	Fees or revenues received from providing sports wagering goods and services, including sales, rentals, leases, and royalties, for any sports wagering activities in Washington.
(n) Ancillary sports wagering vendor	Fees or revenues from providing sports wagering goods and services, including sales, rentals, leases, and royalties, for any sports wagering activities in Washington.