

NEW SECTION

**WAC 230-15-773 Requirements for ticket validation system.**

Ticket validation systems must:

- (1) Not use, permit the use of, validate, or redeem tickets issued by another licensee; and
- (2) Be able to identify invalid tickets and issued tickets, and notify the cashier, dealer, or kiosk, which is applicable, if:
  - (a) The validation number cannot be found; or
  - (b) The ticket has already been redeemed; or
  - (c) The amount on file for the ticket does not match; and
- (3) Uniquely identify TITO-enabled bill validators and ticket redemption kiosks connected to it; and
- (4) Be able to generate the following reports to be reconciled with all validated/redeemed tickets:
  - (a) Ticket issuance report; and
  - (b) Ticket redemption report; and
  - (c) Ticket liability report; and
  - (d) Ticket drop variance report; and

(e) Transaction detail report that shows all tickets generated and redeemed by a TITO-enabled bill validator and ticket redemption kiosk; and

(f) Cashier report, which is to detail individual tickets and the sum of tickets paid by a cage cashier or ticket redemption kiosk; and

(5) Employ encryption standards suitable for the transmission and storage of all confidential or sensitive information between all components of the system; and

(6) Not allow for any wireless connections or communication; and

(7) Can only be connected to authorized gambling equipment; and

(8) Have all servers and components that store sensitive information in a locked secure enclosure with both camera coverage and key controls in place; and

(9) Have a machine entry authorization log (MEAL) for all entries into a locked area that indicates the date, time, purpose of entering the locked area(s), and the name and employee number of the employee doing so; and

(10) Maintain an internal clock that reflects the current time and date that shall be used to provide the following:

(a) Time stamping of significant events; and

(b) Reference clock for reporting; and

(c) Time stamping of configuration changes; and

(11) Have a recent backup that is securely stored, separate from the system, in case of catastrophic failure and the ticket validation system cannot be restarted. Backups must be retained for a period of at least two years. Backups must contain:

(a) Significant events; and

(b) Accounting information; and

(c) Auditing information; and

(d) All information utilized in the ticket redemption and issuance process; and

(12) Be connected to a device that provides surge protection and a temporary power source, such as a uninterruptible power supply (UPS), to provide a means for an orderly shutdown in the event of a main power system failure; and

(13) Have no built-in facility where a casino user/operator can bypass system auditing to modify any database(s) directly; and

(14) Log any changes made by a user to accounting or significant event log information that was received from a device on the system. The log must include:

(a) Date data was altered; and

(b) Value prior to alteration; and

(c) Value after alteration; and

(d) Identification of personnel that made the alteration; and

(15) Record significant events generated by any TITO devices on the system. Each event must be stored in a database(s) and include the following information:

(a) Date and time the event occurred; and

(b) Identify the device that generated the event; and

(c) A unique number/code that identifies the event; and

(d) A brief text that describes the event in the local language;

and

(16) Have a means by which any user accessing the system software, either by password, keycard, or PIN have a username or user number unique to that individual and log the date and time of access.

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